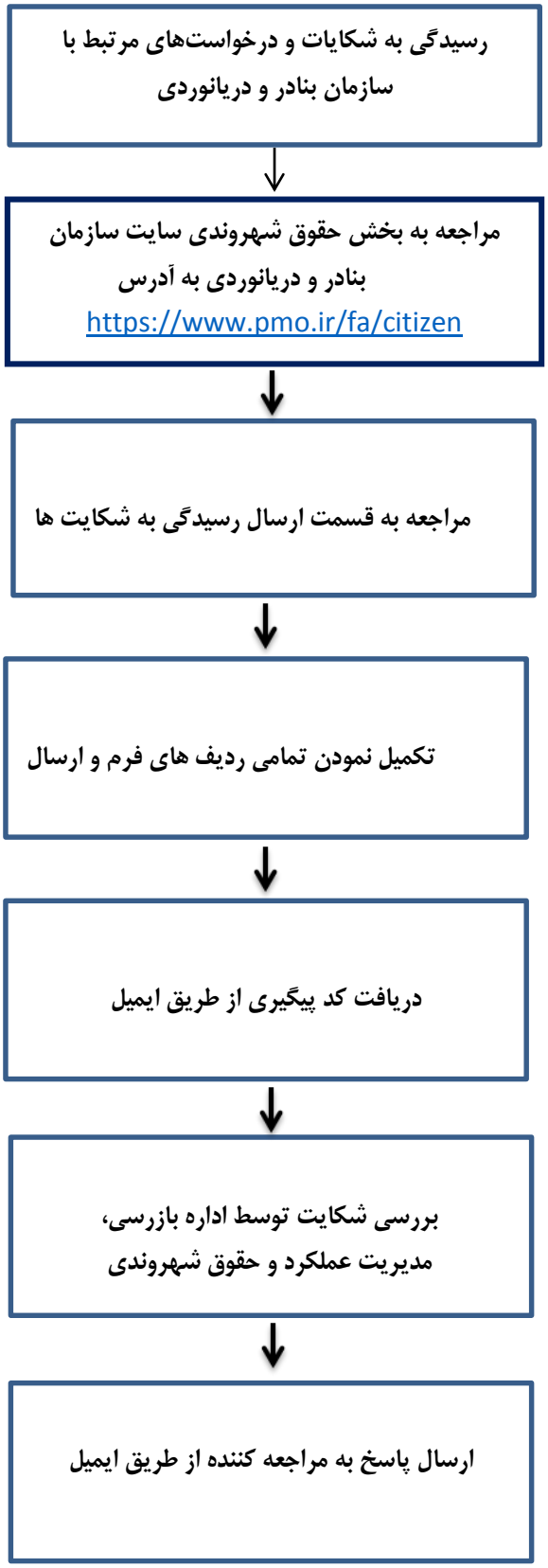- **نمودار مراحل دریافت خدمت** -